

CARRUS News

Newsletter
Volume 3, October 2011

Appointment



It is our pleasure to announce the nomination of Mr. Jean-Michel Stam as VP Operations of Carrus.

Mr. Stam will ensure that Carrus continues to provide highest standards of service to its customers.

His experience at Mediagrif, combined with his knowledge of ERP & Web technologies will be key in driving Carrus's overall offering.

Jean-Michel can be reached by phone at 450-449-8717 ext. 8928 or by email at jstam@carrus.ca.



We are happy to announce the appointment of Mr. Michel Dagenais as Director of Sales for Eastern Canada.

Mr. Dagenais has many years of experience in the Automotive Aftermarket, including fifteen within Carrus Technologies. He will continue to faithfully represent Carrus with our customers and to offer an unequalled service.

You can reach Mr. Dagenais by phone at 1-855-216-1859, ext. 3217 or by email at mdagenais@carrus.ca.

Regards,

Richard Lampron
Senior Vice President
Mediagrif Interactive Technologies

JMS « JScan » solution

Now days, the Automotive Aftermarket has many players that want to have a piece of the cake. For business owners who want to explore new strategies in order to stimulate the growth of their sales, Carrus Technologies offers the bar code solution.



The JMS "JSCAN" bar code solution has been developed exclusively for jobbers and distributors. Totally integrated in JMS, therefore enabling the jobber to streamline and optimize all aspects of daily operations, therefore reducing the workload and improving the business's profitability.

Implanted at a few customers since a couple of weeks, these customers have already begun reaping the benefits. Fast, accurate and cost effective, the bar code module is now a must for your business.

Here is the testimony of M. Dwight Stephens, owner of First Place Auto, Westlock, Alberta

"I was anxiously awaiting the arrival of the JSCAN bar code module of Carrus Technologies. It was implanted at the end of august 2011. I received the equipment and proceeded to install it with the support of a Carrus Technologies team. Within 24 hours, all was functional and was very user friendly. The speed and precision of this new module will undoubtedly positively influence my business. The additional features that will be developed within a few months will definitely make this system more beneficial.

I thank the Carrus Technologies team for their support and for their cooperation with this new business venture."

Testimony

This email is a long time coming!

I would like to personally take the opportunity to compliment your staff for an outstanding service level in all areas of your business (Sales, Support, and Development). Inquires are handles rapidly, rarely do I, or our staff hear any of your team members saying «No, Later, I don't know, More money» etc...

The value of the JMS system is excellent when you measure it against other systems in the Auto Industry I have purchased (ADP). Plain and simple what Carrus delivers works, and helps us manage our business effectively. That's why as Warden Automotive grows and puts additional locations on line, Carrus will be along for the ride.

Regards,

John D. Raymond,
President

Warden Automotive (2009) Inc.
Warden Industrial Supply
Warden Automotive Financial Services
<http://wardenparts.ca>



Development team

You like and appreciate our products **JMS, AutoWay, CollisionWay, GlassWay et Controller ?** Our development team, working behind the scenes, daily contributes in the designing and elaboration of what you, our customers, desire in order to improve the efficiency of your business and to simplify the daily operations. Under the supervision of M. Jean Bisson, Development Director, the programmer analysts MM. Pascal-Dominique Delambre, Rémy Corneau, Ivan Gaudet, René Bisson, Guillaume Paquin and Sylvain Paquin, are always working to make your life easier !!! If you have good suggestions, don't hesitate, we are there to make your desires come through.

Training

An indispensable tool for good management

The systems developed by Carrus Technologies provide many advantages to help in the proper management of a business. However, few are the ones that use them to their full capacity and this because of a lack of knowledge. Training is therefore an essential way for you to completely take advantage of the system's capacity. Whether you prefer a group training or an individual one, on site or at our offices, we are sure that we have a training program adapted to your needs. Don't hesitate to communicate with our customer service team at 1-800-561-2190 or by email at sac@carrus.ca. An agent will be happy to help you identify your needs and to plan a training session that will be adapted to your needs.



Activant catalogue

Greater coverage ... without charge

The Activant catalogue is now available in a DVD format and covers automotive parts as early as 1962. This DVD formatted version is available without charge. All you have to do is ask for it.



Don't hesitate to contact our customer service at 1-800-561-2190 or by email at sac@carrus.ca to request it. While your at it, why don't you enquire about the Cover to Cover option which displays pictures of parts. A picture is worth a thousand words !!!

EPICOR.

Questions ?
Comments ?

www.carrus.ca
Toll free: 1 800 561-2190

